



Westover Metropolitan Airport

255 Padgette Street, Chicopee, MA 01022

Regular Office Hours

Monday-Friday, 0800-2000
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Westover
Metropolitan Airport are available 7
days per week, 0800-2000 in
accordance with the port's
permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(860) 292-1314 CBP Hartford, CT Office
(800) 973-2867 SECTOR Communications toll free
KCEF_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from the foreign airport and at least 4
hours in advance of the anticipated arrival time at
Westover Metropolitan Airport.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you
must contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park on the ramp at the designated location - main terminal or FBO.
- The aircraft control tower can direct you in if needed.
- There is no CBP facility at this airport.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed planeside.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee
- decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- Passengers can depart directly from FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Westover Metropolitan Airport (KCEF) is serviced by CBP Hartford. Limited inspection services for the entrance/arrival of aircraft at Westover Metropolitan Airport are available on a case-by-case basis.
- Inspection services and weekend coverage are on a case-by-case basis in accordance with the port's permission to land procedures. Permission to land must be requested during operating hours.
- CBP Officers travel from Hartford, CT to service aircraft arrivals at this airport, accurate ETAs and timely updates to ETAs are critical.
- For FBO Information at Westover Metropolitan Airport contact Metro Air Services at 413-593-5543.
- Advise CBP if transporting live animals, weapons, hunting trophies or commercial imports.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov